## OPERATIONS

- Calls Presented: 8,411
- Call Wait Time: 20 seconds
- **Sewer Connections:** 70,605 (229 increase from March)
- **Water Connections:** 47,693 (177 increase from March)

## Charlotte County, FL App Requests

- 6 Misc.—Utilities Department
- 9 Utilities Billing
- 8 Utilities Department Service23 Total

### **Charlotte County Utilities Facebook**

2.676 Follows

2023 Water Quality Reports:

https://tinyurl.com/2023-CCR-Peace-Riverhttps://tinyurl.com/2023-CCR-Burnt-StoreRemember, every drop counts!

### **Important Information:**

The Customer Payment Center is located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

### Monday through Friday—9 a.m. to 4 p.m.

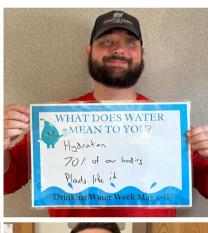
The Customer Payment Center assisted 903 individuals for the month of March.





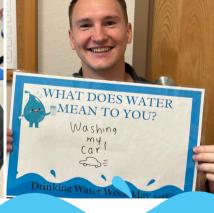














Drinking Water Week May 5-11 recap

# UNDER CONSTRUCTION

### Ackerman Septic to Sewer Project:

Construction of a wastewater system to service approximately 2,135 properties with sewer service is underway. Zones 1 and 2 and the vacuum station are operating, and Zones 1 and 2 sewer connections have begun.

#### AckermanProject.com

April Connections: 16 Total Connections: 331

### Hillsborough Boulevard 8-inch Water Main Project:

This project is installing an 8-inch water main along Hillsborough Boulevard from Yorkshire St. to US 41. The water main will be installed parallel to the Peace River Manasota Water Authority's 42-inch Phase 2B Pipeline. Construction of the 8-inch water main is underway.

### East Port Water Reclamation Facility Expansion

This project includes expanding the current water reclamation facility to treat six million gallons of wastewater per day to nine million gallons per day. The project also includes advanced wastewater treatment, which is a valuable addition to the treatment process to ensure treated water has as low concentrations of nutrients as possible. On-site work has begun.



To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.